



Whitegate Refinery

Terminal spec sheet



	Bay 1	Bay 2	Bay 3	Bay 4	Bay 5
Loading	Bottom	Bottom	Bottom	Bottom	Bottom
Ultra Low Sulfur Diesel	✓	✓	✓	✓	✓
Euro E. Blend	✓	✓	✓		
Kerosene			✓	✓	✓
Marine Gas Oil			✓	✓	
Sulphur-free Gas Oil					✓

Address:
Whitegate
Midleton
Ireland

Hours of operation:
24/7, 365 days a year
(Closed from 02:30 to 03:30 hrs)

Phone: 00353 21 4622254

Call our Customer Support Team at **1 866 865 8800** or email us at IOCCustomerSupport@irvingoil.com



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Driver induction training

To ensure all lifts are made easily and safely, we offer training for drivers. Here are the steps to take to attend our training:

STEP 1 – Complete our compliance checklist

Please ensure you have the following documents before your orientation training. Each of these documents must be with you during every visit to our terminal.

Carrier requirements:

- Terminal access agreement
- Insurance certification

Trailer requirements:

- Safe loading pass certification
- ADR certification

Driver requirements:

- Valid driving license
- Valid Hazchem certification

STEP 2 – Schedule an appointment

To schedule your driver induction training, please call 00353 21 4622254. Drivers must call no later than the previous Friday to register.

Induction training takes place on Tuesday mornings at 11:00 hrs and must be pre-booked.

STEP 3 – Attend the training

- The driver induction training takes about one hour.
- Training includes an induction video review of standards and procedures, site orientation and compliance checks.
- Drivers must complete supervised loads with experienced drivers.
- Loading between 07:00 and 15:30 hrs Monday to Friday (normal Roadloading office hours).
- Driver pass out is completed by Roadloading staff.
- Card agreement form between driver, carrier and Irving Oil is completed.
- Access card is issued to driver.



If you have any questions, please contact our Customer Support Team at **1 866 865 8800** or by email at IOCCustomerSupport@irvingoil.com.

Thanks for your business, and we look forward to serving you.